

# FLRS TO *FoSCoS*

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## Section 3 Definitions

# FSS Act

(n) “Food business” means any undertaking, whether for profit or not and whether public or private, carrying out any of the activities related to any stage of manufacture, processing, packaging, storage, transportation, distribution of food, import and includes food services, catering services, sale of food or food ingredients

(o) “food business operator” in relation to food business means a person by whom the business is carried on or owned and is responsible for ensuring the compliance of this Act, rules and regulations made thereunder;

# FSS Act

## **31. Licensing and registration of food business.**

**(1) No person shall commence or carry on any food business except under a licence.**

(2) Nothing contained in sub-section (1) shall apply to a petty manufacturer who himself manufactures or sells any article of food or a petty retailer, hawker, itinerant vendor or a temporary stall holder or small scale or cottage or such other industries relating to food business or tiny food business operator; but they shall register themselves with such authority and in such manner as may be specified by regulations, without prejudice to the availability of safe and wholesome food for human consumption or affecting the interests of the consumers.

(3) Any person desirous to commence or carry on any food business shall make an application for grant of a licence to the Designated Officer in such manner containing such particulars and fees as may be specified by regulations.

(4) The Designated Officer on receipt of an application under sub-section (3), may either grant the licence or after giving the applicant an opportunity of being heard and for reasons to be recorded in writing, refuse to grant a licence to any applicant, if he is satisfied that it is necessary so to do in the interest of public health and shall make available to the applicant a copy of the order

# FSS Act

## **63. Punishment for carrying out a business without licence.**

If any person or food business operator (except the persons exempted from licensing under sub-section (2) of section 31 of this Act), himself or by any person on his behalf who is required to obtain licence, manufactures, sells, stores or distributes or imports any article of food without licence, shall be punishable with imprisonment for a term which may extend to six months and also with a fine which may extend to five lakh rupees.

# Liability for Compliance

## Section 27

Manufacturer shall be liable for meeting all requirements under this Act

Wholesaler/distributor shall be liable only for

- \* Sale after expiry
- \* stored or supplied in violation of the safety instruction
- \* Unsafe or misbranded
- \* Manufacturer unidentifiable
- \* Received with knowledge of being unsafe

Seller shall be liable only for

- \* Sale after expiry
- \* Handled or kept in unhygienic conditions
- \* misbranded
- \* Manufacturer unidentifiable
- \* Received with knowledge of being unsafe

# Licensing and Registration of Food Business

## Registering Authority

Food Safety Officer or any official in Panchayat, Municipal Corporation or any other local body in an area, notified as such by the State Food Safety Commissioner for the purpose of registration

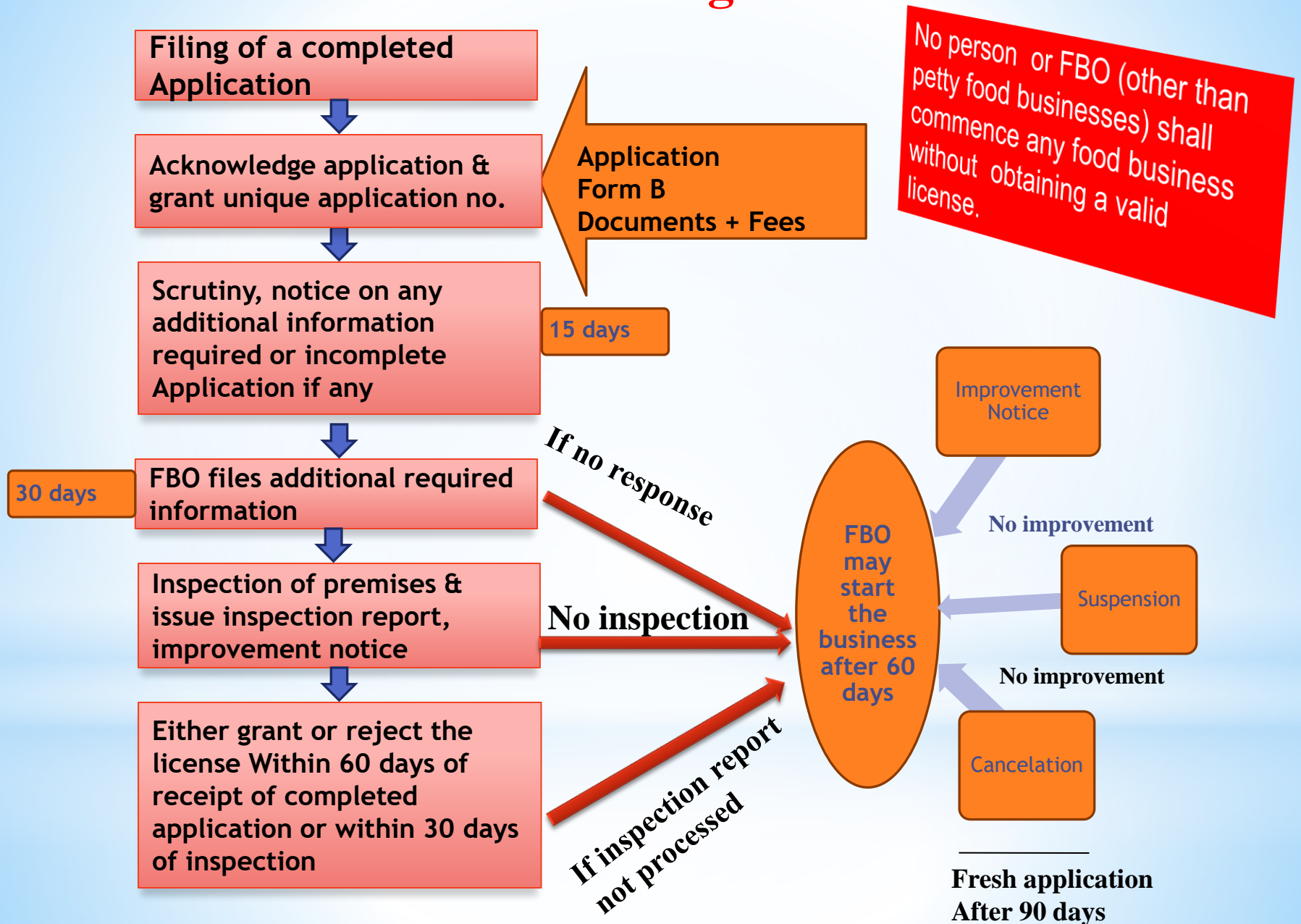
## State Licensing Authority

Designated Officers appointed under Section 36(1) of the Act by the Food Safety Commissioner of a State or UT for the purpose of licensing and monitoring.

## Central Licensing Authority

Designated Officer appointed by the Chief Executive Officer of the Food Authority of India in his capacity of Food Safety Commissioner

# FLRS Procedure of Licensing



# Schedule 1-Licenses to be granted by Central Authority

- i. Dairy units including milk chilling units : equipped to handle more than 50,000 litres of liquid milk/day or 2500 MT of milk solid per annum.
- ii. Vegetable oil processing units and refineries: installed capacity more than 2 MT per day.
- iii. Slaughter houses : more than 50 large animals, 150 or more small animals, 1000 or more poultry birds per day.
- iv. Meat processing: more than 500 kg of meat/day or 150 MT per annum.
- v. All other food processing: having installed capacity more than 2 MT/day except grains, cereals and pulses milling units.
- vi. 100 % Export Oriented Units
- vii. All Importers importing food items for commercial use
- viii. All food business operators manufacturing any article of food containing ingredients or substances or using technologies or processes or combination thereof whose safety has not been established through these regulations or which do not have a history of safe use or food containing ingredients which are being introduced for the first time into the country.
- ix. FBO operating in two or more states
- x. Food catering services in establishments and units under Central government Agencies like Railways, Air and airport, Seaport, Defense etc.





*About FoSCoS*

# Objective of FoSCoS



## Improved Service Delivery

- Build centralised application to enable delivery for full spectrum of services through single platform
- Minimum physical documentation and seamless application processing for ease of doing business.
- Build technically advanced application with integration capabilities, higher user traffic capability and has potential for future upgrades.
- Enhance UI and make application process simpler and efficient.



## Technology Upgrade

- Enable application to focus on target specific communication through email, SMS, reminder for annual returns, etc.



## Enhanced Communication

- Adopt Standardized product approach rather than text box approach.

## User Centric Approach



## Capture Business details

- Enable application to seed business specific details to ensure 360<sup>0</sup> profiling of FBOs.

# Introduction

## Change in focus from Licensing platform to a Centralized Food Safety Compliance Regulatory platform

- Robust and technically advanced application.
- Focuses on Ease of Doing Business for FBOs.
- Application is built with Integral capabilities to merge with other IT systems.
- Architectural capability to withstand higher user traffic and achieve performance excellence.
- Intuitive and centralized application for various functions.
- Application enables seamless interoperability for all stakeholders for application processing.

The screenshot displays the FoSCoS (Food Safety Compliance System) website. At the top, it features the FSSAI logo (Food Safety and Standards Authority of India) and the FoSCoS logo. The navigation bar includes links for Home, About FoSCoS, FSSAI, User Manual, Login, and Sign Up. Below the navigation bar, there are two search bars: 'Standardized Food Products' and 'Eligibility of your food business'. The main content area is divided into four colored sections: 'Track Application Status' (blue), 'FBO Search' (green), 'How to Apply' (teal), and 'Application Processing' (orange). The 'How to Apply' section is currently active, showing a form to 'Enter Application Reference No.' and 'Enter Captcha Code'. The captcha code displayed is '344089'. Below the form, there is a 'Submit' button. At the bottom of the page, there is a section titled 'Introducing FoSCoS' with a list of quick access features: Ongoing Applications, Saved Drafts, Active Licences, and Pending Payments. A small inset window on the right shows a 'Welcome BIODIVERSITY JAIN' notification and a table of application statuses.

# New features

## Improved Operational Capabilities



- Standardized product approach rather than text box approach.
- KoB wise documentation required.
- Document based declarations revised to check box declarations.
- Enhanced segregations of KoBs.
- Addition of Nutraceuticals and Non-Specified (Novel Foods) as separate business category under manufacturing.
- New feature to submit annual returns online.

## Enhanced Technology platform



- Upgradation of hardware and Software for Enhanced processing speed and Higher user traffic capability
- FBO will be able to view inspection report online on FoSCoS as FoSCoRIS is now integrated.
- Scalable Architecture to meet future upgrades, new functionalities and integration with other IT systems.

## User Centric Approach



- Home page is redesigned specific to user queries/ functions.
- Enhanced and user friendly interfaces.
- Smart search option for Standardized Products and Business Eligibility Criteria for any food business is given
- Application has been enabled to seed business specific details such as PAN No., CIN No. and GST numbers to ensure 360° profiling.

# How to Submit new application?

Application Login

Apply for license/ registration

Select KoB and Enter Form Details

Submit Fees Online

Application Acknowledgment

## Key Notes:

- Head office added as separate KoB.
- Addition of new categories under manufacturing i.e. Nutraceuticals and Non-specified/ Novel Food are added.
- Only KoB wise list of documents will be shown to applicant instead of complete list to ease out the process. Provision of uploading additional documents as required by local authorities is also available.
- For detailed process flow, [Click](#)

**Dashboard**

- License/Registration
- Apply for New License/Registration
- Reverted Application by Authority
- Endorsement (Organic)
- Endorse Fortified Products
- Renewal
- Modification
- Surrender /
- Annual Return
- Inspection

**Select Kind of Business**

Select the state where premises is located for which License/Registration will be obtained.

Note: Each location will be issued separate license (except transporter where one license will be issued for all vehicle of a single transporter/ business). In case FBO is operating in more than one License for Head office/ registered office and separate license for each location as per Capacity/Turnover (State/ Central License)

A Food Business Operator (FBO)'s premise shall have only one FSSAI License or Registration on which any number of kind of businesses (KoB) can be added.

**Upload Document(s)/Payment**

S.No.	Document Type	Upload Document(s) (Max File Size:2MB,type:pdf,jpg,png)
1	Photo *	<input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload"/>
2	Identity Proof * <input type="text" value="Select Identity Types"/>	<input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload"/>

**Other Document**

Sl. No.	Document Description	Upload Document(s) (Max File Size:2MB,type:pdf,jpg,png)
	<input type="text" value=""/> (e.g. Proof of premise,NOC by Municipality/Panchayat,Health NOC,etc.)	<input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload"/>

**Address:**   
District/Region:

**Total Amount: Rs. 100**

I declare that -  
• I have read,understood and shall abide all provisions of FSS Act,2006 and Rules, Regulations made therein and orders issued from time to time applicable to declared food business.

**Government of Bihar**  
**(Department of Health and Family welfare)**  
**Licensing and Registration System V3.0**

**Receipt**

Reference No :	32002241000021446	Date : 24-02-2020
Name of Company/Organization :	test.registration	
Premises Address :	test.registration, Gaya, Bihar-110087	
Kind of Business :	Club/Canteen	
Category of License :	Registration	
Fee Paid :	Rs 100 (2 Year(s))	

Note: FSSAI does not contact applicants over telephone for License/Registration. Queries relating to License/Registration are only raised online. License related complaints may be reported at helpdesk - 1800112100 and licensing@fssai.gov.in.

In case you receive queries by authorities on your application, You are required to respond within 30 days to avoid rejection of your application.

[View/Print License Application](#)

# Approach for Manufacturers

Food items proposed to be manufactured

Other Food Processing Unit

Sl.No	Product Name
10	Eggs and egg products

Dairy units

Location and installed capacity of Milk Chilling Centers (MCC) / Bulk Milk Cooling Centers (BMCs) / Milk Processing Unit/ Milk Packaging Unit/Milk Collection Center in litres owned or managed by the applicant :

Sl.No	Name of MCC/BMC	Address	State	District	Postal Pin-Code	Installed Capacity (in litres/day)	Action
	Milk Processing Unit		Select State	Select District			

Average Quantity of milk per day to be used/handle (in litres) :

(A) In Lean Season

(B) In Flush Season

Milk products to be manufactured and their manufacturing capacity:

Production Capacity (MT/ Year)

Food Category	Sub-Food Category Name	Product	Action
07 - Bakery products	07.2 - Fine bakery wares (sweet, salty, savoury) etc.	Biscuit [07.2.1]	Add/Edit Product

Other units

Add Product

Check Box to select product details

Submit

FoSCoS Approach

Fill Application Details

Form "B": Application for License / Renewal of license under Food Safety and Standards Act, 2006

Premises Detail | Product Selection | Communication Details | Required Document | Payments

Application Reference No. 12002251047487802

Premises Address: ndndjd, South Andaman, Andaman And Nicobar Islands, 999999

Company

Kind of Business	License Category	Licibility
Manufacturer - Food or Health Supplements, Nutraceuticals etc.	Central License	Food or Health Supplements, Nutraceuticals etc.

Food or Health Supplements, Nutraceuticals etc.

Production Capacity (MT/Day)

Food Category	Sub-Food Category Name	Product	Kind of Business	Upload Product Ingredients	Action
Select Food Category	Select Sub-Food Category	<input type="text"/>	Select	Choose File No file chosen	Save & Add

Text Box to enter product details

- For manufacturers, Standardised products are specified under regulations.
- Text Box Approach is retained for very few categories i.e. Proprietary, Non-Specified (Novel Foods), Nutraceuticals, Substances added to food

# Apply Modification of License

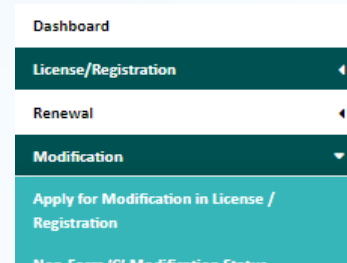
Application Login

Select the License to be modified

Select type of modification

Submit Fees Online if Form-C modification

Application Acknowledgement



Apply for Modification

License

Sl.No.	License No./Ref. Id	Name	Company Name	Issued date	Expiry date	License Category	KOB	Action
No Record Found								

Kindly select the details you want to change:

- 1 Company Name/Address (within same District)/Kind of Business/Production Capacity etc. (with Modification Fee of Rs. 1000 + differential fee (if any))
- Communication Details/Supporting Documents (Non-Form C modification without fee)
- 2 Selection of Standardised Products by existing manufacturing license holders

Proceed Cancel



Licensing Authority

## Key Notes:

- Three types of modifications allowed i.e. Form-C, Non Form-C and Selection of Standardised products by existing manufacturing license holders.

1 Form-C modifications is the type wherein any **details printed on the license needs to be changed**

2 Manufacturers must apply for modification in licenses for suitable standardised product.

- For detailed process flow, [Click](#)

# Processing of license in ONLY two Stages

Stage-1: Check Jurisdiction and fees receipt

Stage-2: Document Scrutinization

**Proceed to Generate License**

## Key Notes:

- Two Stage process for DO to generate license **if inspection is not required.**
- Sequencing of applications for scrutinization has been set as First in First Out (FIFO).
- All application under processing in FLRS will be shifted to Stage-1 ( for State Licenses/ Registrations) and Stage 2 (for Central Licenses) of FoSCoS.
- For detailed process flow, [click](#)

Dashboard

Stage 1 Processing of Registration

Stage 1 & 2 Processing of License

Dashboard

Stage 1 Processing of Registration

Confirm fee receipt of offline payments and check jurisdiction before acceptance

Reference No./Internal File No. Name of Company/Organization

Document Scrutinization

Reference No./Internal File No.	Name of Company/Organization		
the constitution of the firm			
9 Form IX: Nomination of Persons by a Company alongwith the Board Resolution(Not required in case of Proprietorship firm). <a href="#">Click here to Download in English</a>   <a href="#">Click here to Download in Hindi</a>	Not Applicable		

Other Document

S.No.	Document(s)	Document Uploaded/FBO Remarks
No Record Found.		

Documents Scrutinization History - Ref. ID : 22002281047487922

Forwarded By	Remarks	Assigned Date	IO Name	IO Remarks/Status	Scrutinized Date
No Record Found.					

Generate License  Accept & Assign FSO For Inspection(Stage 3)  Send Back Application to FBO for Editing  Reject Application

Remarks

File Internal No(if any)

Generate License

Click to Generate



# Its Really simple

The screenshot displays the FSSAI portal interface. At the top left, the motto "Inspiring Trust, Assuring Safe & Nutritious Food" is shown under the Ministry of Health and Family Welfare, Government of India. The top right corner identifies the system as "Food Safety & Compliance System" with a "Last Login" timestamp of 06-04-2021 13:26:20. A left-hand navigation menu lists various actions such as "Dashboard", "License/Registration", "Apply for New License/Registration", "Apply for New License/Reg. [Railways]", "Reverted Application by Authority", "Endorsement (Organic)", "Endorse Fortified Products", "Post Inspection Clarification", "Renewal", "Modification", "Surrender / Transfer", "Food Consumer Grievance", "Annual Return", and "Inspection".

The main content area is titled "Select Kind of Business". It features a dropdown menu to "Select the state where premises is located for which License/Registration will be obtained," currently set to "Maharashtra". Below this, a note states: "Note: Each location will be issued separate license (except transporter where one license will be issued for all vehicle of a single transporter/ business). In case FBO is having premise/unit located in more than one state, FBO has to declare one premise as head office and shall obtain Central License for Head office and separate license for other location as per eligibility criteria (Central or State License or Registration). A Food Business Operator (FBO)'s premise shall have only one FSSAI License or Registration on which any number of kind of businesses (KoB) can be endorsed." Below the note is a horizontal bar with buttons for different business types: "Manufacturer", "Trade/Retail", "Food Services", "Airport/Seaport", "Central Govt. Agencies", "Importer", "Exporters", "Mid-Day Meal", and "E-Commerce". A "Head Office" button is also visible below the main bar. At the bottom of the page, a note specifies: "If manufacturing/processing Dairy products, Vegetable Oil, Meat Products, Novel Food products and all food processing units including repackers."

# \* FSS Act - Proprietary Food Form

## Statement of Ingredients and Additives

(To be printed on letter Head of Company/Firm)

1. Name of the Proprietary Food:
2. Nearest Food category no.:
3. Nearest Food category name:

### Ingredients:

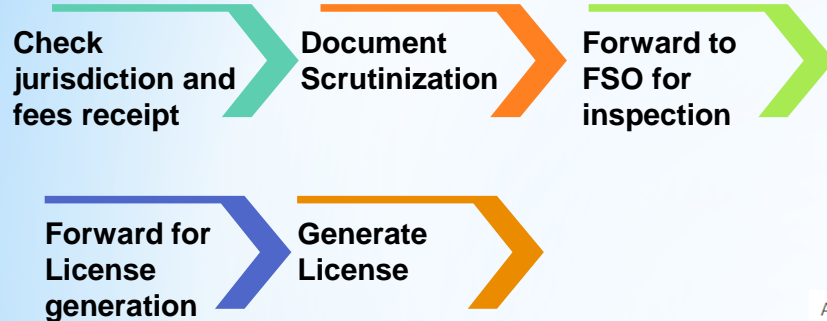
S.No.	Ingredients (Name of the ingredients)	FSSR Std. No./Permitted to use in FSSR No.

### Additives:

S.No.	Name of the Additives	INS NO.	Maximum Limit/G.M.P

Signature of FBO/Authorized Signatory with seal

# Processing of license if inspection is required



## Key Notes:

- FoSCoS is fully synced with FoSCoRIS for conducting inspections.
- OTP based Verification of Inspection Reports
- DO has the provision to reassign the application for re-inspection if deemed necessary.
- For detailed process flow, [click](#)

Dashboard

- Stage 1 Processing of Registration
- Stage 1 & 2 Processing of License

Dashboard

Confirm fee receipt of offline payments and check jurisdiction before acceptance

Reference No./Internal File No. Name of Company/Organization

Document Scrutinization

Reference No./Internal File No. Name of Company/Organization

Allocate Inspection

License Certificate

Inspections Accepted

License Certificate

Reference No. Name of Company/Organization

Scrutinize inspection Reports

Design	Control of operation	Maintenance & Sanitation
Personal Hygiene	Training & Record keeping	Upload Documents
Preview		

Forward to DO Send Back to FBO for Clarification

Remarks\*

Finish

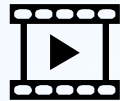
View

# Support from FSSAI



## User Manual

Find user manual on  
"How to use FosCoS"  
at  
<https://foscov.fssai.gov.in/user-manual>



## Video Tutorial

Find video tutorials at  
<https://foscov.fssai.gov.in/user-manual>



## Guidance Document

Find Guidance  
Document at  
<https://foscov.fssai.gov.in/user-manual>



## Call Center



1800112100



07:00 to 23:00 hrs



helpdesk-  
foscov@fssai.gov.i  
n



[foscovfeedback.fssai@gmail.com](mailto:foscovfeedback.fssai@gmail.com)  
[Helpdesk-foscov@fssai.gov.in](mailto:Helpdesk-foscov@fssai.gov.in)

# Some Challenges

Proprietary food has been shifted to central licensing

For Migration all documents needs to do re submission.

Physically Applied licenses cannot be migrated. Will have to be reapplied using FOSCOS

File size is limited to 3 mb. Any document electronically signed is greater than 3 mb, so cannot be uploaded

licenses applied by same FBO through different logins, cannot be migrated/clubbed in one login for FOSCOS

# \* FSS Act

# \* FSS Act

\* Questions and  
Feedback





**THANK YOU**